Strategic Risk Register

	isk Register			Portfolio	Inherent Residua		
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of		Control or Action	Status
Escalated From:- Children's Services	BUDGET: If Children's Services are unable to manage within budget due to: - Market sufficiency for children's placements - Reliance on agency social workers - Inflationary costs and management of pressures - Surge in demand due to COVID-19 - Ending of grant funding	Then this will have implications for the whole Council: - Unable to meet statutory duties - Leaving service users at risk - Reputational damage to the Authority - Unable to manage within financial envelope			12 9	Integrated budget planning Develop early intervention and prevention services in order to mitigate demand on longer term services Work with service providers to limit impact of supreme court legal judgement Ensure market within Powys is sufficient to meet demand Work to reduce reliance on agency social workers Make best use of Welsh Government COVID-19 Hardship Fund and other available resources Ensure Continuing Care for Children and Young People protocol being applied correctly and consistently	Action In Progress Action In Progress Action In Progress Action In Progress Action In Progress

Strategic R	isk Register			Portfolio	Inherent Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director		Control or Action	Status
				or Head			
				of			
				Service			
ED0022	The council will be	Some schools will have	10/01/2021	Cllr Phyl	12 9		
220022	unable to manage	spiralling deficits which		Davies		Implementation of R5 in the PIAP	Action In
Lynette	the schools'	will have a financial	3rd Qtr 2020-2021. Review Summary: A				Progress
Lovell	budget without	impact on the rest of the	rolling programme of the review of the	Lynette		• PIAP	Control In
	ongoing	Council and the learners	school budget funding formula has	Lovell			Place
	adjustments to the	in their care.	continued through 2020 despite the	2010			
Escalated	distribution formula		pandemic, although the scale of the review				
From :-	and improving		was limited to the Additional Learning Needs				
Education	financial		(ALN) funding element as this was needed				
	management. If		urgently. A full review of the whole formula				
	they are unable to		will begin in 2021 with the aim of ensuring				
	manage the		that the formula will be suitable for the				
	budget, there will		post-transformation configuration of				
	be a significant		schools.				
	compromise to the		All schools in a deficit or significant surplus				
	quality of		position in May 2020 were asked to submit				
	education for		Recovery Plans or Spend plans by mid				
	Powys learners.		October 2020. These were reviewed by the				
			Interim Chief Education Officer and Head of				
			Finance for any follow up actions which				
			were addressed where needed.				
			The Schools finance team have worked with				
			schools to identify the financial impact of				
			their response to the Covid-19 pandemic,				
			including ensuring that additional expenditure				
			/ lost income is accurately recorded and				
			claimed and that any savings / delayed				
			savings are identified and captured. Autumn				
			Term finance surgeries were undertaken				
			with all schools. All opportunities were taken				
			to reinforce the importance of good financial				
			housekeeping (e.g. accuracy of coding etc.)				
			and to keep schools updated on the latest				
			economic / financial issues.				
			Training and support has been provided to				
			individual schools and any new business				
			managers. Governor Finance training was				
			provided in November 2020 and support has				
			been provided for the Business Manager				
			recruitment processes.				
			The ALN element of the funding formula has				
			been reviewed by a working group of				
			authority officers, head teachers and				
			governor representatives with the aim of				

Strategic Risk	Register			Portfolio	Inherent	Residua	Controls and Actions	
Ref & Owner F	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of			Control or Action	Status
			ensuring that the budget is more closely targeted to learners with ALN. The revised funding methodology has been agreed by Schools' Budget Forum and Cabinet and the impact assessment and transitional arrangements are being prepared. O4/10/2020 Qtr 2 20/21. Review Summary: In Quarter 1 the new formula was in place for schools, and the change mainly affects the secondary schools in Powys. The authority's ability to evaluate the impact of the change has been hampered by the pandemic, but in the budget setting process the signs were encouraging and were pointing towards reducing the overall in-year deficits within the secondary sector. All schools budget submissions were reviewed by the interim Chief Education Officer and SSMT in conjunction with the Head of Finance. All schools in a deficit or significant surplus position were asked to submit Recovery Plans or Spend plans, supported by all appropriate documentation by 16th October. The Schools finance team have worked with schools to identify the financial impact of their response to the Covid-19 pandemic, including ensuring that additional expenditure / lost income is accurately recorded and claimed and that any savings / delayed savings are identified and captured. Autumn Term finance surgeries have begun, prioritising those schools with deficits / concerns around finances. All opportunities taken to reinforce importance of good financial housekeeping (e.g. accuracy of coding etc. and to keep schools updated on latest economic / financial issues. 1-2-1 training and support has been provided for any new business managers. Finance	Service				

Strategic Risk	Register			Portfolio	Inherent	Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service			Control or Action	Status
			training was provided as part of the New Head Induction training. Support has been provided for Business Manager recruitment processes. The ALN element of the funding formula is currently being reviewed by a working group of authority officers, head teachers and governor representatives to ensure that the budget is more closely targeted to learners with ALN. 28/06/2020 1st Qtr 20/21. Review Summary: All Schools have submitted budgets approved by their Governing Bodies. These are being reviewed by the Schools finance team and finance surgeries with Schools are continuing. The interim Chief Education Officer and SSMT in conjunction with the Head of Finance will consider a report setting out individual schools' budget plans and agree any actions required in relation to deficits or clawback. The Schools finance team are working with Schools to update budgets for the impact of the Covid-19 lockdown, both in terms of cost reductions due to closure of schools and delayed savings realisation as a result of the temporary withdrawal of the Management of Change process. Schools service and Schools finance team will continue to work with Schools to produce balanced budgets / deficit recovery plans, providing support, challenge and scrutiny as required. A limited review of part of the Schools' funding formula during 2020 is proposed to consider the ALN element. Ongoing work on school transformation needs to be delivered to provide long term sustainable school finances. 26/04/2020	Service .				

Strategic Ri	sk Register			Portfolio	Inherent	Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service			Control or Action	Status
			Council agreed the additional funding for the schools delegated budget as part of their budget proposals for 2020/2021. This funding would be used for the funding of pay awards, increased teachers pension costs, some items of non-staffing funding and the creation of a TLR allowance for the secondary sector. Schools were issued in February with their 2020/21 funding allocation including the above additional funding commitments, and were also provided with estimated funding for 2021/22 onwards. Ongoing work between the Schools Service, Finance, HR and the individual schools to look at the budget which is anticipated for 2020/21 and the setting of a balanced budget by each school continues to take place. Prior to the lockdown, budget meetings had taken place with the majority of the schools. However, due to Co-VID-19 the management of change has been temporarily stopped. Final budget plans from all schools are due by 1st May 2020, schools were given an extension until the 22nd May. However, due to the current COVID 19 lockdown in respect of schools, we have not received further guidance on schools delegated budgets and will continue to assess the impact on the budgets of schools being closed. 12/01/2020					

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Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director		Control or Action	Status
				or Head			
				of			
				Service			
ED0023	Post Inspection	Progress against the	10/01/2021	Cllr Phyl	12 9		
220020	Action Plan (PIAP)	PIAP may be affected		Davies		Reopen Schools	Action In
Lynette	for Estyn -	due to the Covid-19	3rd Qtr 2020-2021. Review Summary: R1 –				Progress
Lovell	Coronavirus may	pandemic.	On 4th January 2021, Welsh Government	Lynette		Implementation of the PIAP	Action In
	impact on the		made the decision that all schools would	Lovell			Progress
	ability of the		move to online learning, with schools only	2010			
Escalated	service to maintain		open to the children of critical workers and				
From :-	the level of		vulnerable learners. Extensive planning to				
Education	progress against		support schools with blended and online				
	the PIAP. In		learning has already taken place with				
	particular,		resources, professional learning and				
	Recommendation 1		guidance shared with all schools.				
	of the PIAP -		Strong communications between the school				
	'Improve standards		headteachers and leadership teams,				
	in secondary		governors, Unions and other key				
	schools and more		stakeholders has continued with frequent				
	able learners' as		meetings held to share good practice and				
	schools are		undertake collaborative decision making has				
	currently closed.		continued.				
	Also,		Following the recent Estyn post-inspection				
	Recommendation 4		conference in November 2020, it has been				
	(the School		decided that in the absence of outcome data				
	Transformation/Re		for summer 2020 and summer 2021, that the				
	organisation		Post Inspection Action Plan will be re-written				
	programme) could		to focus on individual pupil progress,				
	be affected by the		leadership, professional learning, and a				
	Council's ability to		secondary strategy written in collaboration				
	conduct strategy		with LA officers and Powys headteachers.				
	consultations		R2 - All ALN work continues and is on track. R3 - All work continues and is on track.				
	relating to Schools		R4 – All work continues and is on track.				
	Organisation.		example, programme implementation and				
			proposals being progressed to Cabinet				
			R5 - improved financial management with				
			schools and continued improvement of the				
			formula, particularly the ALN funding				
			This risk was reviewed and agreed on				
			11/01/2020 and is up to date				
			04/10/2020 and is up to date				
							
			Qtr 2 20/21 Review Summary: The risk was				
			reviewed and agreed 28/9/2020.				
			The Improvement and Assurance Board on				
			29.07.20 recognised that Recommendation 1				

sk Register			Portfolio	Inherent Residua	Controls and Actions	
Risk Itentified	Potential Consequence	Last Reviews	Director or Head of		Control or Action	Status
		is most at risk due to the prolonged period in which the schools were closed. 28/06/2020	Service			
		1st Qtr 20/21 Review Summary: All staff and pupils have access to the national learning platform (Hwb). All Schools were committed to providing online learning experiences for their pupils, including significant interaction across schools to share effective practice. There are 16,000 learners in Powys and 881 have been provided with digital devices and 532 have received mobile Wi-fi devices for use at their home address. This was achieved through effective collaboration between the schools and the Local Authority. Following the WG guidance 'Stay safe, stay learning' and the new advice around live streaming of lessons, all of the Powys schools have now engaged effectively in providing learning experiences for Powys learners. This is monitored weekly by the Challenge Advisers and fortnightly by the Interim Chief Education Officer. However, there is always concern that some learners will find it hard to engage without face to face support from teachers and staff. The School Transformation Board has considered papers which were taken to Cabinet and Scrutiny, and the Leader approved the Strategy for Transforming Education in Powys in Quarter 1. The strategy is currently being implemented and the governance has been approved. The Home to School Transport Policy, is currently in consultation. Following extensive discussions with headteachers, an engagement paper outlining the broad vision for ALN reform has been agreed by Cabinet and is subject to public engagement which finishes in Quarter 2. In Quarter 1, collaborative and robust				
			is most at risk due to the protonged period in which the schools were closed. 28/06/2020 1st Qtr 20/21 Review Summary: All staff and pupils have access to the national learning platform (Hwb). All Schools were committed to providing online learning experiences for their pupils, including significant interaction across schools to share effective practice. There are 16,000 learners in Powys and 881 have been provided with digital devices and 532 have received mobile Wi-fl devices for use at their home address. This was achieved through effective collaboration between the schools and the Local Authority. Following the WG guidance 'Stay safe, stay learning' and the new advice around live streaming of lessons, all of the Powys schools have now engaged effectively in providing learning experiences for Powys learners. This is monitored weekly by the Challenge Advisers and fortnightly by the Interim Chief Education Officer. 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The Home to School Transport Policy, is currently in consultation. Following extensive discussions with headtleachers, an engagement paper outlining the broad vision for ALN reform has been agreed by Cabinet and is subject to public engagement which finishes in Quarter 2. In Quarter 1, collaborative and robust	Risk Itentified Potential Consequence Last Reviews is most at risk due to the prolonged period in which the schools were dicted. 2008/2020 1st Oir 20/21 Review Summary: All staff and pupits have access to the national learning platform (Havb). All Schools were committed to providing online learning synthesis in teachers and seasons and the schools such as a school so allow effects to the national learning synthesis in teachers and size and the schools so allow effects to practice and size and siz

Strategic Ri	sk Register			Portfolio	Inherent Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
			pace. Officers produced clear guidance for schools and parents. Learners' wellbeing underpinned all strategic decision making. 26/04/2020 4th Qtr 19/20 Review summary. Following an HMI visit, which took place on 11 February 2020, it was recognised that there is a clear direction of change, with effective prioritising of work and the Local Authority was moving at pace. The Improvement and Assurance Board have received monthly thematic reports, which detail progress made on all recommendations, both at a strategic and an operational level. The Improvement and Assurance board recognised in their February 2020 update that 'the authority has appropriate plans to push forward with improvements in education and is seeking to address these with energy.' It should be noted that the Improvement and Assurance Board is temporarily suspended due to COVID-19, however contact remains in place and progress against the Post Inspection Actions Plan is monitored by Schools Service, the Chief Executive and the Chair of the Board, Jack Straw. 12/01/2020 01/12/2019				

Strategic R	isk Register			Portfolio	Inherent	Residua	Controls and Actions	
Ref & Owner FIN0001 Jane Thomas	Risk Itentified The Council is unable to deliver a financially sustainable budget	- The Council is unable to fulfil its legal obligation in setting a balanced budget	Last Reviews 10/01/2021 3rd Qtr 2020-2021. Review Summary: The development of the budget has been	Director or Head of Service Cllr Aled Davies	25	15	Control or Action Ongoing discussion with WG and WLGA through Society of Welsh Treasurers for Future Funding of Local Government WG claims for Hardship and lost income continue and expect to	Action In Progress Action In
Escalated From :- Financial Services	over the short and medium term. The probability of this risk is heightened due to the impact of the Covid-19 pandemic and its impact on Welsh Government funding and subsequent settlements to the Council.	- The Council will not be financially resilient or sustainable - Council reputation damaged - Inability to fulfil our statutory requirements	completed by Cabinet following the receipt of the Provisional Settlement on the 22nd December providing the Council with an additional 4% in 'Aggregate External Finance' (AEF) funding for 2021/22. The additional settlement has helped bridge the remaining budget gap and Cabinet will propose a balanced budget for 2021/22. There is no indication of future funding levels, the Mid Term Financial Strategy (MTFS) has been updated to reflect the current economic climate and the 5 year Finance Resource Model (FRM) still shows significant budget gaps across the following 4 years based on a number of scenarios. The MTFS sets out the principles and approach that will be adopted to identify ways of bridging theses gaps. The impact of the ongoing pandemic has been considered in the plans and we await confirmation of WG funding to support this. 11/10/2020 Qtr 2 20/21 Review Summary: Q2 outturn deficit reduced due to the WG support - services still improving on their forecasts to minimise the demand on reserves. Budgeting challenge through IBP process is ongoing with Services being asked to bridge the gaps they evidenced through the first Service Finance Resource Model (FRM) discussions - £19m to be addressed, which is not sustainable even with optimistic WG settlement scenarios 05/07/2020 1st Qtr 20/21. Review Summary: The Outturn for 2019/20 reported an underspend against budget of £1.4 million, however	Jane Thomas			remain in place til march 2021 Revise the Medium Term Financial Strategy Reassessment of the activities of the Council through the Recovery Coordination Group Review budget position at end of first quarter and consider changes to the 2020/21 budget Cost Recovery work 3rd party spend reduction Income Generation Monthly reports to cabinet and Management Team on budget progress and progress on savings Budget Challenge Events Moved to a 3 year balanced budget	Progress Action In Progress Action In Progress Control In Place Withdrawn Withdrawn Withdrawn Withdrawn

Strategic Ri	sk Register			Portfolio	Inherent	Residua	Controls and Actions	
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			there were significant variances against budget for some service areas, and delivery of costs reductions were not fully achieved. These budget gaps were resolved at budget setting for 2020/21. Although delayed, due to the pandemic, work is now underway to assess each service area and the activity within in it in preparation for budgeting for next financial year and over the longer term. We do not yet have any indication of the funding levels that can be expected from WG, but we will update our financial modelling within the MTFS for potential funding scenarios and the revised budget gaps this creates. Ongoing discussion through Welsh Treasurers with WLGA and WG is fundamental raising awareness of the impact of changes in funding on the service the Council is able to deliver. 13/05/2020 4th Qtr 19/20 Review Summary: The outturn position for 2019/20 is not yet completed however it is still anticipated that there will be an underspend again budget. The impact of Covid-19 pandemic is likely to have a significant impact on the councils budget and the situation is under constant review as we moved through the next weeks and months. The council will undoubtfully have to review its medium term financial plan in response to the emerging financial position. 15/01/2020 29/09/2019 07/04/2019					

Strategic R	isk Register			Portfolio		Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of		Control or Action	Status
HO0018 Andy Thompson Escalated From:- Housing	Compliance in Powys County Council Housing Stock	Risk of Injury or loss of life - Reputational damage - Loss of grants (including Major Repairs Allowance circa £3.63m) - Risk of legal action and significant fines	3rd Qtr 2020-2021. Review Summary: 04.01.21: Compliance One Hundred continues to work successfully and is establishing higher levels of compliance across the Council's housing assets. 20/09/2020 Qtr 2 20/21 Review Summary: 22.09.20: Compliance One Hundred project is working well but the extent of the work needed - including some works to assets - to achieve 100% compliance means that a revised target date of December 2021 is now in place. High risk areas are being addressed with highest priority (for example legionella, heating systems and fire safety) which will mitigate the risks to residents. 21/06/2020 1st Qtr 20/21. Review Summary: Compliance One Hundred project extended to December 2020. Work continues apace to achieve 100% compliance by the end of 2020 and to have in place all necessary policies and procedures to maintain that status thereafter. Water systems management has already been improved, with a specialist contractor undertaking water monitoring and a Seven-day-flush regime introduced for all vacant municipal homes. Heating servicing has regained momentum after a hiatus during the Covid-19 event but concerns remain about the quality and administration of work, which have being addressed by the introduction of formal Quality Assurance checking by the Compliance One Hundred team. Asbestos management is being reinforced by a detailed review of all asbestos liabilities in the municipal housing assets. Tenders are being prepared for		16 9	Compliance One Hundred	Action In Progress

Ref & Owner Risk Itentified Potential Consequence Last Reviews Director or Head of Service 29/03/2020	Status
29/03/2020 4th Qtr 19/20 Review Summary: Compliance One Hundred project has completed analysis of liabilities and responsibilities. Funds allocated in Housing Revenue Account Business Plan, approved by cabinet March 2020. 01/03/2020 02/02/2020	

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				or Head				
				of				
				Service				
ICT0010	Non compliance with data	'- Potential fine of up to £17,000,000 or 4% of	20/12/2020	Cllr Graham	12	12	Personal Data Breach Management	Action In Progress
Helen Dolman	protection	annual turnover	3rd Qtr 2020-2021. Review Summary:	Breeze			- Information Asset Register	_
	legislation (General	- The Council is subject	Control activities continue such as Data	Diane			- Information Asset Negister	Action In Progress
	Data Protection	to regulatory data	Protection Impact Assessments, Data	Reynolds			Development of internal records of recording	_
Escalated	Regulations	protection audits	Processing Agreements etc. Information				Development of internal records of processing	Action In
From :-	(GDPR) and UK	- Reputational damage	Security and personal data breach					Progress
Digitial	Data Protection	- Regulatory	investigations continue to be managed and				- Ensure signed agreements are appropriately stored	Action In
Services	Act (DPA) 2018	enforcement action	responded to. The Corporate Information					Progress
00111000		- Detriment to the data	Governance Group (CIGG) have considered				- Develop data controller vs data Processor check list for services	Action In
		subjects	and challenged elements of activity within					Progress
		- Civil action and	the Council's Information Management Assurance and Governance plan (IMAG) to				Review of postal checking regimes in place	Action In
		associated	improve IG practices, taking into account					Progress
		consequences	work ongoing to support additional national				Data Protection Impact Assessments	Action In
			Test. trace and Protect work, to ensure the					Progress
			lawful and fair use of personal data to				Provision of information to EMT, HoS, and Team Meetings	Action
			deliver the Council's response to COVID 19.					Completed
			Subject Access Request (SAR) backlog is				Presentations to schools	Action
			being addressed with those resources					Completed
			available to undertake such work.				GDPR Surgeries	Action
			27/09/2020				CENT Cungonico	Completed
							Review current ISP in line with revised versions	Action
			Qtr 2 20-21 Review Summary: Control				- Neview current for in line with revised versions	Completed
			activities continue, such as Data Protection				Staff training	·
			Impact Assessments, Data Processing				Staff training	Control In Place
			Agreements etc. Information Security and				- Occupaniestics Plan	
			personal data breach investigations continue				Communication Plan	Control In
			to be managed and responded to. The					Place
			Corporate Information Governance Group				- Policies and Procedures	Control In
			(CIGG) have considered and challenged					Place
			elements of activity within the Council's				Review existing Data Processing agreements	Control In
			Information Management Assurance and					Place
			Governance plan (IMAG) to improve IG				Cyber Security Action Plan	Control In
			practices, taking into account work ongoing					Place
			to support additional national Test, trace and				DPO considerations on reports to Cabinet	Control In
			Protect work. Subject Access request					Place
			(SAR) backlog to be included within COVID				Information sharing protocols	Withdrawr
			recovery planning alongside other					
			information request recovery activity 05/07/2020				Data sharing agreements	Withdrawr
			1st Qtr 20/21 Review Summary:				Identify where information sharing takes place	Withdrawr
			Consideration of measures required					
	1	1			1			

Strategic Ri	sk Register			Portfolio	Inherent	Residua	Controls and Actions	
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			continue, based on new processes to be introduced, Data Protection Impact Assessments, new IT systems, new ways of working, new reasons to process personal data, outcome of breach investigations etc. The Corporate Information Governance Group agreed to revisit the Council's Information Management Assurance and Governance plan following COVID to consider whether processes, practices and risks may have changed. 29/03/2020 4th Qtr 19/20 Review Summary: A breach of data protection legislation can occur in many different ways, and whilst the Council can put in place many technical and operational measures to ensure compliance, an instance of staff not adhering to those	Service			- Implement revised WASPI Accord and templates - Revised centralised ISP register to link to information Asset and Record of Processing Activities (ROPA) - Create policy on services undertaking due diligence potential processors - Create log of data processors and agreements linking to information asset and ROPA	Withdrawn Withdrawn Withdrawn
			instance of staff not adhering to those measures can result in very serious breaches of personal data, for which the regulator is able to take action against the Council as a Controller. The Council is not always able to control the errors caused by staff. The more robust the controls and measures the Council has in place to ensure compliance, then the more effectively it is able to argue cases of human error, when staff don't follow those measures or meet those controls put in place. 05/01/2020					
			13/10/2019 07/04/2019 31/03/2019 03/03/2019					

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Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of			Control or Action	Status
ICT0029	Cyber Security Threat. Risk of	Loss of Information systems until they can	03/01/2021	Service Cllr Graham	12	9	Major Incident response processes	Action In
Julie Davies	financial loss, disruption or damage to the	be successfully restored. Loss of data, inability to	3rd Qtr 2020-2021 Review Summary: Control Actions to reduce risk reviewed, Capital Budget had been approved for next 5	Breeze Diane			End Point AntiVirus in place detecting known threats	Progress Action In Progress
Escalated	reputation of Powys County	access data or public disclosure of Personal	years to invest in Cyber Security. 04/10/2020	Reynolds			Disaster Recovery Procedures	Action In Progress
From :- Digitial	Council from a failure of its	Data. Cyber risk could	Qtr 2 20/21. Review Summary: Security				Capital investment in Security Operations Management Tools	Action In Progress
Services	information technology	materialize in a variety of ways, such as:	Operation policy and Process formally documented, A Cyber Response procedure				Capital Investment	Action In Progress
	systems and or/loss of Data due	Deliberate and unauthorized breaches	is in progress detailing Deter, Detect, Respond, and Recover procedures				Additional Staff Awareness	Action In Progress
	to a cyber attack or Incident.	of security to gain access to information	28/06/2020				Security Operations Procedures Policy	Action Completed
		Unintentional or	1st Qtr 20/21. Review Summary: Control actions in place and work continues on continual improvements identified in the				SBAR Reporting	Action Completed
		accidental breaches of security. • Operational IT risks	Security Work plan in progress. It remains possible that a cyber attack can happen				Cloud Security controls in place to detect and prevent malicious content in Office365	Control In Place
		due to factors such as poor system integrity.	despite the many controls and procedures in place to prevent this.				Device Encryprion	Control In Place
		procession and gray	22/03/2020				Annual Penetration testing	Control In Place
			4th Qtr 19/20 Review Summary 30/3/2020:				Cyber Security Improvement Plan	Control In Place
			Continuing to work on actions identified in Cyber Security Plan and to conduct reviews				Cyber Security Certification	Control In Place
			into further improvements to add to plan. Capital investment has been used to strengthen process for vulnerability management and incident detection, which enables prompt corrective action on identified risks. Cyber Essentials + accreditation achieved during this financial year along with IASME Governance (Information Assurance for Small and Medium Enterprises Consortium). Progress made in Cyber Security Training for all staff and Council members. 29/12/2019				Staff Training	Control In Place

Strategic Ris	sk Register			Portfolio	Inherent Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action S	tatus
			07/07/2019	Jei vice			
			07/04/0040				
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Strategic Ri	sk Register			Portfolio	Inherent	Residua	Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service			Control or Action	Status
PCC0002 Andrea Mansfield	The impact on the Council as a result of Brexit.	- Increased service demand; - Relocation from the EU to Powys of families - estimated at 500; - Fuel shortages; - Loss of access to external (EU) funding programmes; - Reduced income to Powys County Council; - External market factors; - GDPR compliance; - Potential financial crash; - Unable to recruit/retain staff (EU Nationals); - Employee workload; - Delays/disruption to food and/or essential supplies.	3rd Qtr 2020-2021. Review Summary: The Brexit transition is now complete and a deal has been agreed. Work continues on assessment of how this will impact PCC and local businesses. This will be ongoing as new legislation comes through from Welsh Government. 04/10/2020 Review Summary: No change to risk rating. The Strategic Brexit Risk Register and associated contingency plans are still in place. Powys County Council continue to work with our partner agencies, Welsh Local Government Association, and Welsh Government to ensure that we are aware of, and acting to the latest advice and guidance. 28/06/2020 1st Qtr 20/21. Review Summary: Due to the impact of the COVID-19 outbreak UK Government preparations for Brexit have advanced at a slower pace. There is currently a lack of clarity over what, if any, trade deal might emerge from negotiations, as well as the measures the UK Government will take to mitigate disruption. This combined with the wider impact and current unknowns associated with COVID-19 has seen both the inherent and residual rating of this risk increase. The Strategic Brexit Risk Register and associated contingency plans are still in place. Powys County Council continue to work with our partner agencies, Welsh Local Government Association, and Welsh Government to ensure that we are aware of, and acting to the latest advice and guidance. 12/04/2020	Cllr Rosemaire Harris Nigel Brinn	16	12	 Close monitoring Continue to monitor economic indicators Ongoing dialogue with external advisers Cabinet briefed Advice from pension advisers Continue to work with WEFO Brexit Continuity Plan Brexit Risk Register 	Action In Progress Action In Progress Action In Progress Action In Progress Control In Place

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			to risk rating. The Strategic Brexit Risk Register is still in place, and Powys County Council continue to work with our partner agencies, Welsh Local Government Association, and Welsh Government to ensure that we are aware of, and acting to the latest advice and guidance. 12/01/2020 06/10/2019 07/07/2019 07/04/2019 31/03/2019 03/03/2019				

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PCC0003 Caroline Turner	The council receives a negative regulatory / inspection report	- Meeting regulatory and legislative duties - Ability to provide a good quality of service to service users - Managing demand on the service - Recruitment and retention of staff - Staff morale - Reputational damage	Qtr 3 2020/21. Review Summary. At the Improvement Conference in October 2020, CIW confirmed they were happy with the progress of Social Services and that they no longer needed enhanced monitoring. Estyn undertook an improvement conference and concluded that: During the conference, the local authority demonstrated that it has begun to make sound progress since the inspection. It is showing a clear commitment to addressing the issues that were raised as well as evaluating its progress against its plans. Importantly, it is building leadership capacity which has the potential to secure sustainable improvements. Overall, the local authority has identified sufficient resources to implement its plans as well as considering the barriers to progress and associated risks appropriately. Audit Wales conducted audits of Workforce Planning, the Vision 2025 Transformation Programme, and Environmental Health all of which were positive. 04/10/2020 Qtr 2 20/21. Review Summary: Care Inspectorate Wales (CIW) Monitoring Visit	or Head	20	12	Improvement and assurance board Improvement plans Communications strategy (internal/external) close working relationships with regulators corporate support provided to services close working relationship with WG	Control In Place
			held week 14th September 2020, but outcome letter has not yet been received. This risk will be reviewed following the CIW Improvement Conference on the 9th October, and the Estyn Improvement Conference on the 18th-19th November. 28/06/2020 1st Qtr 20/21 Review Summary: Publication of the Sean Harriss report has been delayed due to Covid, but we expect WG to publish during the Summer of 2020. Powys County Council is currently establishing new improvements and assurance arrangements					

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			in place, as part of the transitional arrangements, in anticipation of WG bringing the current Improvement and Assurance Board to an end later this year. We are awaiting the outcome of the recent joint inspection of Mental Health Services by HIW and CIW. Regular meetings continue to be held with Estyn and CIW. CIW will be undertaking monitoring visits during this quarter, with a view to undertake an Improvement Conference during the Autumn. 22/03/2020 4th Qtr 19/20 Risk Review Summary: WG have commissioned Sean Harriss to undertake a review of the council's progress along its improvement journey since the Harriss review in Jan 2018. The review was undertaken during in Feb/March 2020, and will be published by WG in due course. All Inspections are suspended due to Covid-19, including the Improvement Conference that had been arranged for Adult Services by CIW. 05/01/2020 08/09/2019					

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PCC0005 Nigel Brinn	The impact to Powys residents, services and Council staff as a result of a COVID-19 (Coronavirus) epidemic	Increased staff absenteeism; Increase demand for services from residents Increased workload for council staff as a result of staff absence and increased service demand Closure of Council premises resulting in reduced services to residents and office accommodation	3rd Qtr 20/21 Review Summary: The Council has developed a separate risk register for the Coronavirus pandemic. The risks captured in this assessment include: Increase in services demands Financial impact on the council Availability of Personal Protective Equipment Reopening of Schools Safeguarding Workforce absence Delivery of Test Trace and Protect in conjunction with PthB There are mitigating actions in place for all the risks identified and the risk register is reviewed weekly by the Council's internal GOLD Command Group (part of the Council's Emergency Response arrangements). 04/10/2020 2nd Qtr 20/21. Review Summary: The Council has developed a separate risk register for the Coronavirus pandemic. The risks captured in this assessment include: Increase in services demands Financial impact on the council Availability of Personal Protective Equipment Reopening of Schools Safeguarding Workforce absence Delivery of Test Trace and Protect in conjunction with PthB There are mitigating actions in place for all the risks identified and the risk register is reviewed weekly by the Council's internal GOLD Command Group (part of the Council's Emergency Response arrangements). 12/07/2020 Admin: amended review date from auto	Cllr Rosemaire Harris Nigel Brinn	25	20	Update Business Continuity Plans (at Service and Corporate Level); Establishment of an Internal Silver Command Powys County Council Representation on Powys Teaching Health Board Gold and Silver Command; Liaison with all Local Resilience Forum (LRF) Partners; PCC Liaison with Welsh Government and Public Health Wales; Communication and engagement with schools. Communications to residents, staff and members	Action Completed Control In Place

Strategic Ri	sk Register			Portfolio	Inherent Residua	Controls and Actions	
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			system setting it. 21/06/2020 03/05/2020				

Strategic R	isk Register			Portfolio	Inherent Residua	a Controls and Actions	
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
PPPP0007 Gwilym Davies Escalated From:- Property, Planning, and Public Protection	Heart of Wales Property Services (HOWPS) being unable to undertake contracted work in a timely and cost effective manner.	- Failure of statutory functions - Compliance Failure to perform repairs and maintenance Reputational damage to PCC Cost to PCC for poor performance Officer time costs (due to additional workload) Financial Risk to HRA and wider Authority Critical Wales Audit Office Report Non-delivery of key projects due to lack of resources.	3rd Qtr 2020-2021. Review Summary: - Continued monitoring of HOWPS performance via monthly Contract Management Forum, weekly service area meetings with HOWPS, internal working groups on specific areas of concern, Compliance Boards and regular Cabinet/EMT updates. 27/09/2020 Qtr 2 20/21 Review Summary: - Continued monitoring of HOWPS performance via monthly Contract Management Forum, weekly service area meetings with HOWPS, internal working groups on specific areas of concern, Compliance Boards and regular Cabinet/EMT updates. 12/07/2020 1st Qtr. 20/21: Review Summary: Continued monitoring of HOWPS performance via monthly Contract Management Forums and Compliance Boards. Additional monitoring now in place of HOWPS performance with service-specific meetings to monitor various issues including statutory testing, complaints, asbestos tracking, void management and the inspection and servicing of domestic heating systems. A Rectification Plan has been received from HOWPS for services, provided for both Corporate and Housing. 03/05/2020 4th Qtr. 19/20: Review Summary: The performance of HOWPS is continued to be monitored closely via the monthly Contract Management Forums and additional monitoring mechanisms with HOWPS such	Clir Phyl Davies Nigel Brinn	12 12	Development of evidence and fall-back systems Head of Service on HOWPS Board of Directors. Portfolio Holder on HOWPS Board of Directors. Recovery plan submitted by Kier on behalf of HOWPS. Additional resources allocated by Kier (3.5 FTE Change Managers). Potential to invoke step in clauses for specific parts of the contract in line with contract Close monitoring by Directors/Portfolio Holder/Chief Executive/Strategic Directors. Performance monitoring Utilisation of contract document to escalate issues. Introduced weekly officer level meetings Development of contingency plans for contract failure Awaiting consultation resource plan. Escalation of risk and concerns to Chief Executive and Strategic Directors.	Action In Progress Action Completed Action Completed Action Completed Action Completed Control In Place Withdrawn Withdrawn

Strategic Ris	sk Register			Portfolio	Inherent Residua		Controls and Actions	
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			as 1) Weekly compliance meetings 2) Weekly legionella meetings 3) Monthly/Weekly asbestos monitoring. Also additional monitoring meetings within PCC have been set up. The Corporate Compliance rectification plan is being monitored and at the end March, HOWPS are broadly on track with the rectification plan, but supply chain issues due to COVID – 19 has meant that targets within the Rectification plan has been narrowly missed. HOWPS are now utilising a new Compliance Tracker which is much easier to use and compliance can be easily identified across buildings and across tests. PCC have had to audit the information within the Tracker to ensure that the information is correct – This is putting extra pressure on the Strategic Property, but is necessary to ensure that the information being given to PCC is correct. Additional monitoring has been put in place to audit the access of the Alpha Tracker Database (asbestos information) to ensure that Alpha Tracker is accessed before every job is started. Our monthly audit has identified gaps in this access procedure, therefore this has been increased to weekly monitoring. Issues with Legionella Monitoring, information has not been sent to PCC by HOWPS. Clarification over roles and responsibilities is underway to ensure that risks are assessed and actioned. 12/01/2020 06/10/2019	Service				

Strategic Risk Register				Portfolio	Inherent Residua	Controls and Actions	_
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of		Control or Action Status	_
			07/04/2019	Service			—

Strategic Risk Register			Portfolio	Inherent Residua	Controls and Actions		
Ref & Owner	Risk Itentified	Potential Consequence	Last Reviews	Director or Head of Service		Control or Action	Status
WO0021 Paul Bradshaw Escalated From:- Workforce and Organisatio n Developmen t	Significant long term decrease in the working age population impacts on Council's ability to recruit and retain or commission the workforce it requires	Council is unable to secure the services needed by the local population, including care and assessment provision, education, waste, highways, housing culture and support services.	3rd Qtr 2020-2021 Review Summary: The RPB Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been adversely impacted by the COVID19 pandemic. In Children's Services a grow your own programme is in place and continues to be implemented for social workers. 04/10/2020 2nd Qtr 20/21 Review Summary: On behalf of Ness Young. The RPB Workforce Futures Strategic Framework is in place and is being implemented. The Council's Transforming Education Programme which sets out a ten year strategy is also being implemented. The Council has established an apprenticeship programme which is being progressed albeit progress has been impacted by the COVID19 pandemic In Children's Services a grow your own programme is in place and being expanded in respect of social workers. 12/07/2020 Review Summary: 1st Qtr 20/21. On behalf of Paul Bradshaw. The Council continues to respond to the current coronavirus pandemic by invoking its business continuity plans which means that we continue to focus on delivering business critical activities. As part of this response we continue to redeploy employees to business critical services.	Cllr Graham Breeze Alison Bulman	25	 increase use of direct payments and the dynamic purchasing system are intended to secure more creative approaches Telehealth and telecare Formal partnership with the Open University and secondment of students Developing a health and care workforce for the future Growing our own workforce, including the scoping of a rural academy of learning which would offer social care qualifications t Investigation of the Apprenticeship framework to see what can be offered to younger people to attract them into social care Conduct research to understand the workforce profile in health and social care Improving skills and supporting people to get good quality jobs Improving the skills and employability of young people and adults Build better connections with Powys schools & universities within Wales & just across the border in order to attract students Improving education attainment of all pupils Promoting Powys as a place to live, visit and do business Support communities to be able to do more for themselves and reduce demand on public services Developing a workforce strategy which ensures Council is an excellent employer Develop an Adults' Service recruitment and retention strategy, based on a strong brand promoting positive values and working/l Developing digital solutions and services Consideration of a joint bank of staff available to maintain staffing levels and reduce risk 	Action In Progress Action Completed Action Completed Action In Place Withdrawn

Strategic Risk Register				Portfolio	Inherent Residua	Controls and Actions	
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			The implementation of the council's workforce strategy and the RPB Workforce Futures Strategic Framework will resume when we return to business as usual. 03/05/2020 4th Qtr 19/20 Review Summary: In quarter 4 the Powys Regional Health Board published its Strategic Framework for the Health and Care workforce in Powys. The Council responded to the current coronavirus pandemic by invoking its business continuity plans which means that we are focused on delivering business critical activities. As part of this response we are redeploying employees to business critical services. The implementation of the council's workforce strategy and the RPB Workforce Futures Strategic Framework will resume when we return to business as usual. 19/01/2020 29/09/2019 05/05/2019 03/02/2019				